

Stay Connected

With Gateway TelNet, you will enjoy more advanced features no matter what business phone system you currently have:

Disaster Recovery: Disaster recovery is designed to protect business customers through increased reliability and survivability during unexpected service interruptions. Whether caused by an on-site circuit and/or equipment failure, resulting from a man-made or natural disaster, Gateway TelNet disaster recovery provides continuity of service by systematically re-routing incoming calls to highly available cloud PBX systems. From the cloud, calls are then re-routed on a pre-determined basis to SIP trunks, cell phones, voice mail or branch offices based entirely the customer's preference.

Scalability: Customers are often required to over-engineer by purchasing more phone circuits than they really need. SIP Trunking enables the customer to scale the number of telephony sessions (virtual phone lines) in increments of one, rather than being forced to purchase traditional phone circuits in blocks of 23 or 24 and paying for something they don't need or won't use.

Dynamic Line Bursting: During peak hours a customer can be at risk of not having enough call paths (or phone lines) to accommodate increased inbound call activity, resulting in many callers receiving a busy signal. Dynamic Line Bursting allows a customer to "burst" over the total number of prepaid call paths (virtual phone lines) they are subscribed to. With this "on-demand" feature built into Gateway TelNet Hosted, inbound callers will never receive a busy signal regardless of how many call paths (virtual phone lines) the customer has subscribed to.

Remote Workers: Companies that have premise-based PBX's have little to no features they can offer to their employees who work remotely. For literally a few dollars per month, Gateway TelNet Hosted offers full PBX functionality to your customer's home based and mobile workers. Using an IP phone that can travel with them or a soft-phone on their PC, the same features that are available in the office can now be enjoyed on the road or in a remote location.

Trunk Consolidation: In a multi-site environment, SIP Trunking provides the ability to eliminate individual circuits (traditional phone lines) at each location, consolidating all locations into one centralized site, resulting in reduced hardware and significant cost savings.

Virtual DID's: Organizations can have DID's nationwide or local regardless of their location. **Virtual Conference Center:** Unlimited number of conference calls that can be routed by DID or Auto Attendant.

Cell Phone Support: Requirements are no longer limited to wired systems. Smart-phones have become more pervasive and include IP Soft-phones and other reliable VoIP technology. Organizations can leverage voice over cellular while enjoying the feature set of a corporate PBX.

Location Mobility: Move across the country overnight without contacting your service provider to let them know.

